City of Hillsboro 150 E Main Street, Hillsboro, OR 97123



Americans with Disabilities Act (ADA), Title II, Self-Evaluation and *Transition Plan

The Americans with Disabilities Act (ADA) originally passed on July 26, 1990 as Public Law 101- 336 (42 U.S.C. Sec. 12101 et seq.), and became effective on January 26, 1992. The fundamental goal of the ADA is to ensure equal access and opportunity to civic life by people with disabilities. The Act comprises five titles prohibiting discrimination against disabled persons within the United States. Title II of the ADA required state and local governments to make their programs, services and activities accessible to persons with disabilities. It also established physical access requirements for public facilities (buildings and sidewalks, etc.).

The City of Hillsboro works diligently to ensure that all city services, programs and activities are accessible as required under the ADA, Title II.

Purpose of Evaluation

The purpose of this City of Hillsboro Americans with Disabilities Act (ADA) Title II Self-evaluation is to document the results of the City's review of access to programs, services and activities by individuals with disabilities in order to determine if there are any discriminatory or potentially discriminatory practices, policies or procedures. This report contains the results of that review.

The City conducted an ADA evaluation survey in order to gather input from 1) organizations representing individuals with disabilities and, 2) program and facility users. These surveys were available on-line and at all city facilities from February 15, 2012 through April 15, 2012. The City also held a public meeting on March 15, 2012 at the Hillsboro Civic Center to offer another opportunity for the community to provide feedback. Survey and meeting notifications was advertised in the local Hillsboro Argus newspaper and Cityviews; a publication that is mailed to all City of Hillsboro resident addresses.

Survey Results

The survey produced a total of seven responses, all identifying themselves as community members - individuals. Responses were categorized as follows:

1 – Curb ramp access at specific location

- 4 Lack of sidewalks to various facilities
- 1 Lack of seating at specific city facility
- 1 Lack of coordination between traffic lights and crosswalk indicators

Public Meeting held March 15, 2012

One individual from the community attended the public meeting. This individual was not representing as an individual with a disability, but rather interested in the evaluation process. No input or recommendation was provided at that time.

Accessibility Projects

11

12

Sidewalk Ramp Inventory

On March, 2009 the City's Public Works Department completed an inventory identifying the installation need of 148 ramps throughout the city. August and September of 2010, the city's ADA Committee prioritized those ramps using the following criteria.

GRADING CRITERIA FOR SIDEWALK RAMPS

ACCESSIBLE GRADES

GRADING CI ASSIGNED	RITERIA FOR SIDEWALK RAMPS
VALUE	DESCRIPTION
1	ROUTE TO ESSENTIAL FACILITIES SUCH AS FIRE, POLICE, HOSPITALS
2	ROUTE TO SCHOOLS, PARKS, COMMUNITY CENTER (SR. CENTER, AQUATIC CENTER, ETC.)
3	ROUTES TO MASS TRANSIT
4	ROUTE TO SHOPPING MALLS / STORES
5	ROUTES ALONG COLLECTOR STREETS
6	ROUTES ALONG ARTERIAL STREETS
7	RAMPS WHERE ADDITIONAL SIDEWALK IS NEEDED TO LEAD UP TO RAMP (PARTIAL INCOMPLETE SIDEWALK)
8	ROUTES WITH RAMPS HAVING OBSTRUCTIONS E.G. FIRE HYDRANT, POWER POLES IN RAMP, CATCH BASIN
9	RAMPS AT DISCONTINUOUS SIDEWALKS
10	RAMPS DESIGNATED WHERE NO SIDEWALK IS LOCATED
	RAMPS AT AREAS WHERE THE ADJOINING SIDEWALKS DO NOT HAVE

CONTINUOUS SIDEWALK/CROSSWALK WITHOUT RAMP

RAMPS AT END OF SIDEWALK LEADING TO CROSS STREET WITHOUT

- 13 SIDEWALKS
- 14 NEEDS RAMP REPLACED

The prioritized ramp information was provided to the Public Works Department in fall, 2010. During the 2011-2012 fiscal year, Public Works was able to secure funding allowing for the installation of five (5) ramps. The following 33 ramps have been budgeted in the 2012-2013 fiscal year and will be completed by October, 2013.

With the Sidewalk Ramp Program up and running, Public Works will continue to budget funds for the installation of the remaining ramps on an annual basis.

No.	INTERSECTION	CORNER
1	Singing Woods/Rood Bridge	NW
2	Singing Woods/Rood Bridge	SW
3	Singing Woods/Roanoke	NE
4	Singing Woods/Roanoke	NW
5	Singing Woods/Roanoke	SE
6	Singing Woods/Roanoke	SW
7	Singing Woods/Radcliff	NW
8	Singing Woods/Radcliff	SW
9	Singing Woods/Bradley	NW
10	Singing Woods/Bradley	SW
11	Singing Woods/Conrad	NW
12	Singing Woods/Conrad	SW
13	Singing Woods/Pipers	SE
14	Singing Woods/Pipers	NE
15	Singing Woods/Palmire	SW
16	Singing Woods/Palmire	NW
17	Singing Woods/Madsen	SE
18	Singing Woods/Madsen	NE
19	Singing Woods/Bliss	NW
20	Singing Woods/Bliss	NE
21	9th/Maple	NW
22	9th/Maple	NE
23	9th/Maple	SW
24	9th/Maple	SE
25	Val St/Connell	SE
26	Val St/Val Ct	SW
27	Val St/Val Ct	SE
28	Birchwood/Jackson	NW
29	5th/Lincoln	NE
30	19th/Lincoln	NW
31	19th/Lincoln	NE

SE 33 Brogden/Palomar SW

Sidewalk

Inventory/Installation Program

In response to the ADA Self-Evaluation Survey regarding lack of sidewalks throughout the City, Public Works is in the beginning phase of developing the Sidewalk Inventory/Installation Program. Staff is in the process of compiling data identifying areas within the City where sidewalks currently do not exit. Once data has been compiled, staff will determine the feasibility and prioritization of sidewalk installation in various areas throughout the City.

Hillsboro's Strategic Plan

As part of the City of Hillsboro's Strategic Plan, Goal 5; Ensure city services are responsive, equitable and accessible, outlines specific strategies and actions. 5.1a Assess city services to identify barriers (language, cultural, socio-economic or physical). Develop and implement solutions to those barriers.

In response to Strategy 5.1a, the City's ADA Committee identified the following items/barriers either to be improved upon, or in need of implementation. They are as follows:

- 1. Assistive Listening Devices (ALD): The City had ALDs readily available in three Civic Center conference rooms, the Auditorium, and the Hillsboro Stadium. The majority of City public meetings are held at the Civic Center. However, there have been instances where the city had to borrow mobile ALD equipment to accommodate meetings scheduled at other locations. To ensure that ALD would be available at all of our facilities with 72 hours notice, the Information Services department purchased a mobile device that is available for use at all city facilities.
- American Sign Language (ASL) Interpreter Services: To ensure that these services are available upon request, the City entered into a contract with a local interpreter services company to provide Standard ASL, Standard Legal ASL and, Certified Legal ASL.
- 3. Service Animals: The City developed a policy as outlined and required under ADA, Title II. Risk Management provided training to city staff on the policy and continues to offer training and interpretation of the policy on a regular basis.

- 4. Disability Accommodation Request form (on-line): The ADA committee felt it important that a form be created and made available on line for users of city services and programs as an additional option to request accommodation. This form can be accessed on line by going to http://www.ci.hillsboro.or.us/ada/Documents/Disability%20Accomodation%20Request.pdf
- 5. Jackson Bottom Wetland Education Center: The center had a gravel path from the parking lot to the education center that limited access. A porous concrete path was installed making access to the center fully accessible. Porous concrete has holes that allow water to pass though and soak into the ground, thus reducing runoff, erosion and pollutant concentration.

Should you have questions regarding this document, please contact Tami Cockeram, City of Hillsboro Risk Manager and ADA Coordinator at;

(503) 681-6108

TTY: (503) 681-6284

Email: tamic@ci.hillsboro.or.us

ADA Self Evaluation Committee:

Tami Cockeram – Risk Management

Amber Ames – Administration Department

Doug Gresham – Public Works, Engineering Department

Julie Nix – Parks and Recreation Department

Tim Drain – Building Department

Toni Plunkett – Fleet and Facilities Department

John Almquist – Information Services Department

Linda Osuna – Hillsboro Library

Ryan Green, Oregon PVA

^{*}The city transition plan is in the development stage and will be posted at a later date.